

NH Public Utilities Commission

9/23/15 NH PUC SEP 28 15 AM 10:54

21 S. Fruit St, Suite 10

Concord, NH 03301

Attn: Martin P. Honigberg, Chairman

* FAXED at 9:50AM
on 9/24/15

Here is my input re the 9/30/15 pre hearing conference for LRWC application for a rate increase. I am a customer at Lake Ossipee Village, 138 E. Danforth Rd, Freedom, NH.

I emphatically object to this proposed 38% increase and ask the Commission to reject their request based on the following information:

*Their customers are already paying premium fees for this service. Prior to LRWC we were paying \$90 a quarter. Now it's close to \$160....a 78% increase. On top of that we seasonal users have to pay an extra \$50 for just shutting the valve at the street each fall and another \$50 to turn the valve on in the spring.

*Almost all of the users at Ossipee Lake Village are seasonal, part time users. We are un metered. Most of the year we pay for water we never use. There is no reduced flat rate for people that don't live here more than half the year. ...and there should be.

*The wear and tear on their infrastructure is minimal. No one is here to use it most of the year.

*My complaints re too acidic water that is eating away at my copper water pipes and staining appliances have been unresolved. Twice they have promised to come to my home to see the damage and not followed through. All I get are excuses.

*They claim to have the right to charge me for water if I decide to have my own private well drilled. My deed says I own the water rights on my property. This kind of attitude and threat is not indicative of a well run company.

If this rate increase is approved, it'll cost \$872 a year plus another \$100 for turning the street valve off and on or.....almost \$1,000 per year for part time use of the system. As a comparison I pay about \$360 a year for water and sewer in South Carolina.

Please stop this madness. We are being held hostage by LWRC and are at the breaking point . Thank you.

Joseph Michaels, 138 E. Danforth Rd, Freedom, NH 03836 603-539-6138

